



# Landlord Satisfaction Survey

Landlord's Name and Property/City \_\_\_\_\_

Which MUTEH Staff Member did you have the most contact with?

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1. How responsive is MUTEH's Housing Team to your questions and/or concerns?

- Extremely Responsive
- Very Responsive
- Somewhat Responsive
- Not so responsive
- Not all responsive

2. How clearly did MUTEH's Housing Team explain MUTEH's programs and payment processes?

- Extremely clearly
- Very clearly
- Somewhat clearly
- Not so clearly
- Not at all clearly

3. How helpful has MUTEH's Housing Team been in handling conflicts with tenants?

- Extremely helpful
- Very helpful
- Somewhat helpful
- Not so helpful
- Not at all helpful

4. How satisfied are you with receiving payments/checks?

- Extremely satisfied (I always receive my check in a timely manner)
- Very satisfied (I mostly receive my check in a timely manner)
- Somewhat satisfied (I sometimes receive my check in a timely manner)
- Not so satisfied (I rarely receive my check in a timely manner)
- Not at all satisfied (I have never received my check in a timely manner)

5. Would you recommend MUTEH to other landlords/property owners?

- Extremely likely
- Very likely
- Somewhat likely
- Not so likely
- Not at all likely

6. How would you rate your overall experience with MUTEH's housing Team?

- Excellent
- Above Average
- Average
- Below Average
- Poor

7. Do you have any other comments, questions, or concerns?

Please return to:

MUTEH, Inc.  
P.O. Box 24147  
Jackson, MS 39225

If you have any questions, please feel free to call MUTEH's office at 601-960-0557.